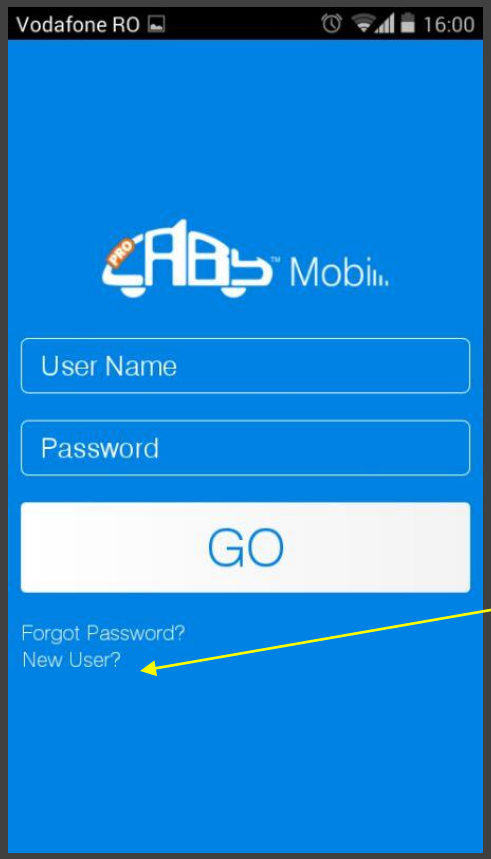
User Manual for Client APP

CLIENT REGISTRATION

Download the App

For Procaby Clients' Use Only

Home Page

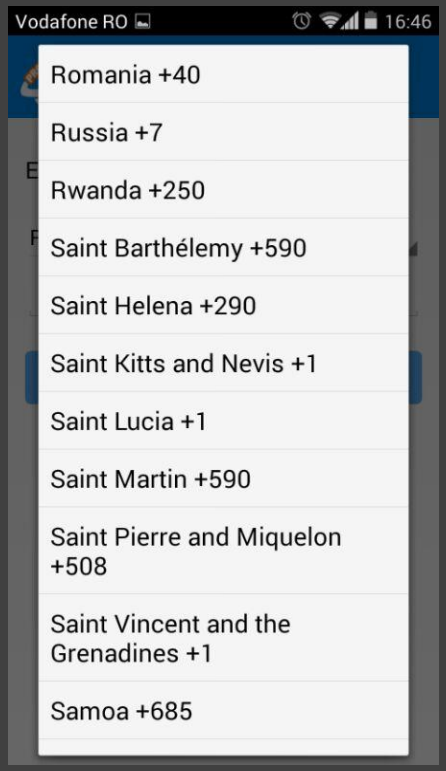


To have a client account with ProCaby, click on “New User”

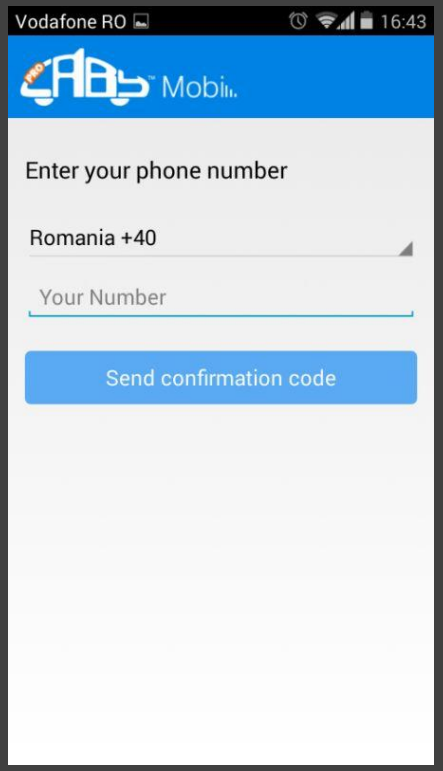
Sign Up

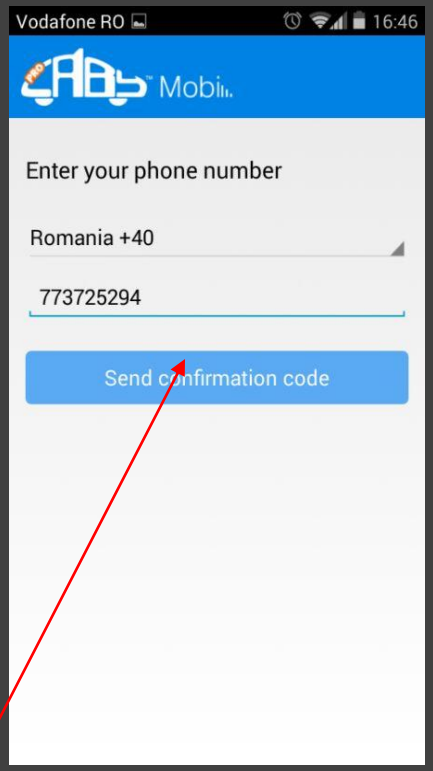
Complete all the text boxes and press “Create Account”

Confirm your telephone number



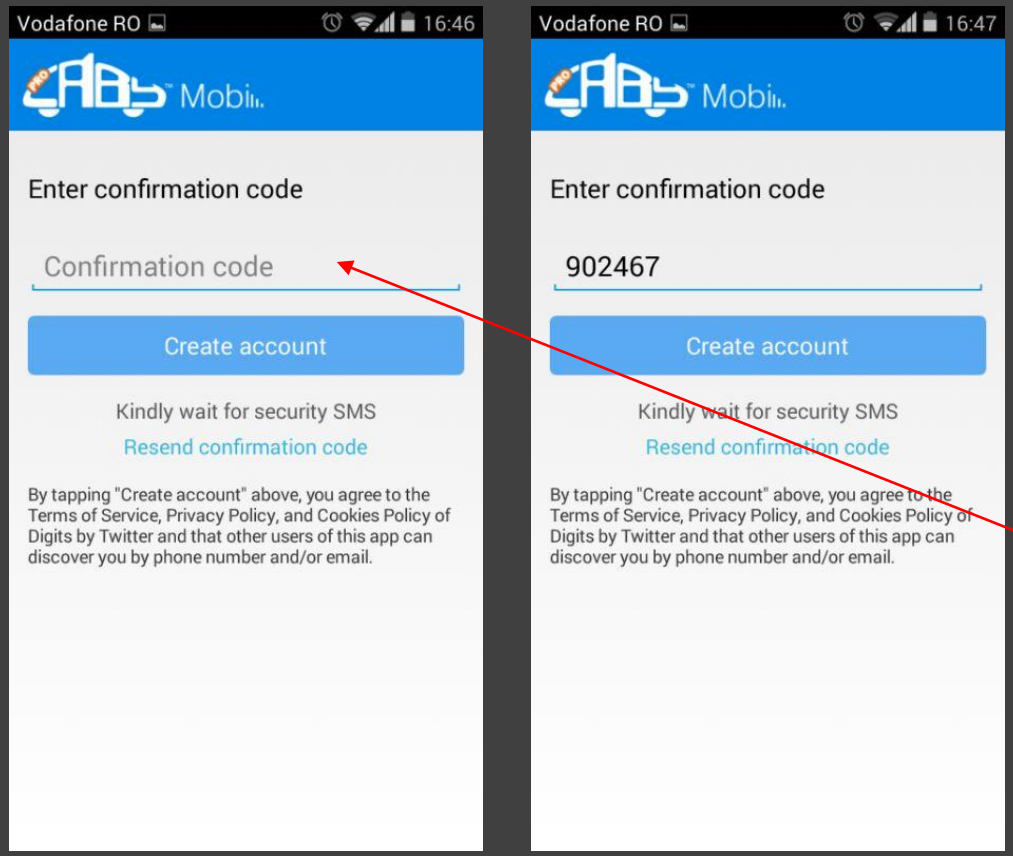
Choose your country





Write your telephone number and press “Send confirmation code”

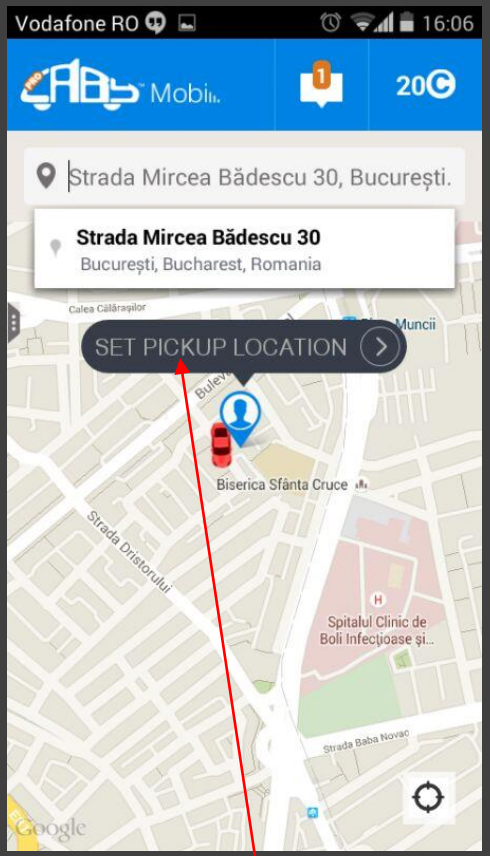
Confirmation Code


Vodafone RO
16:46
Mobi
Enter confirmation code
Confirmation code
Create account
Kindly wait for security SMS
Resend confirmation code
By tapping "Create account" above, you agree to the Terms of Service, Privacy Policy, and Cookies Policy of Digits by Twitter and that other users of this app can discover you by phone number and/or email.
Vodafone RO
16:47
Mobi
Enter confirmation code
902467
Create account
Kindly wait for security SMS
Resend confirmation code
By tapping "Create account" above, you agree to the Terms of Service, Privacy Policy, and Cookies Policy of Digits by Twitter and that other users of this app can discover you by phone number and/or email.

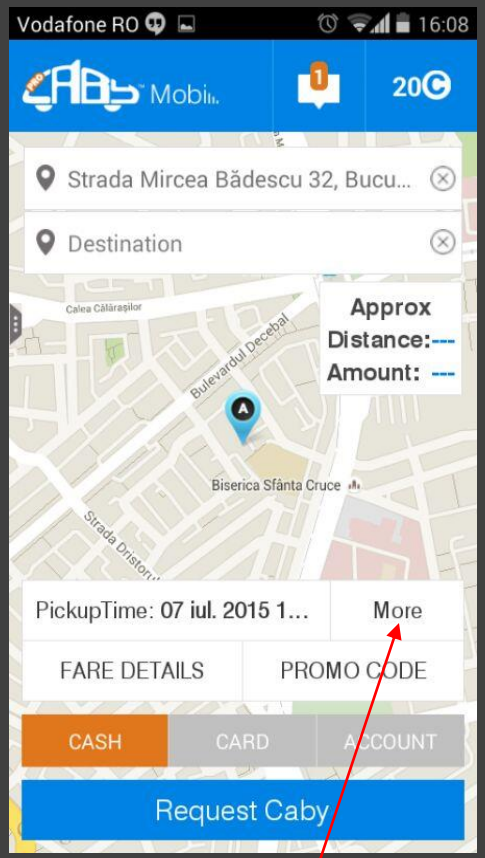
You will receive a confirmation code by message (on the number phone that you fill in the APP).
Add it in the box ”Enter confirmation code”.

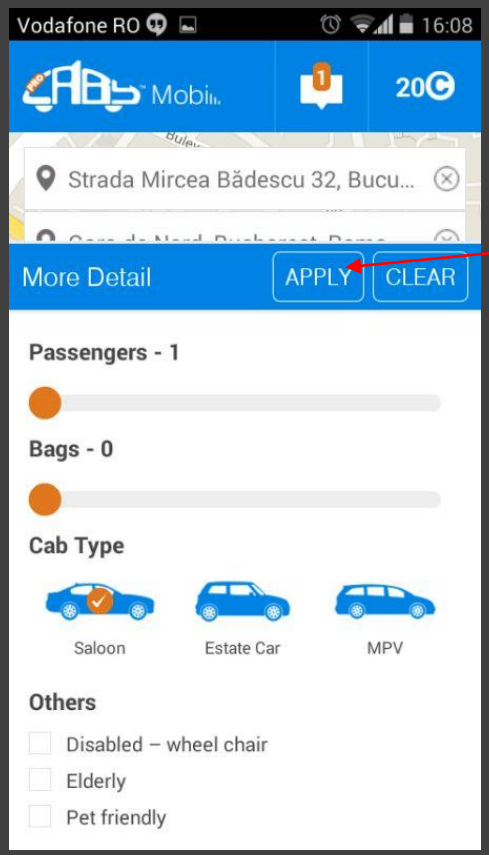
You are now signed in!

Order – Set pickup location



Set pickup location

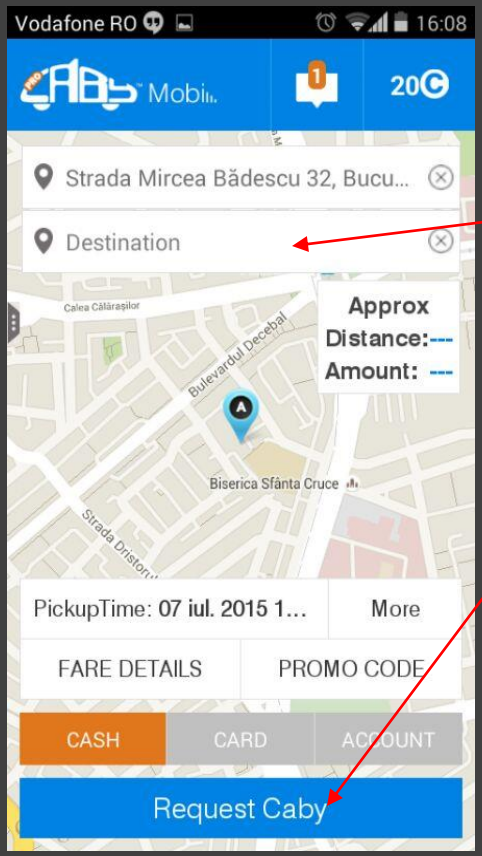




Here you can choose the number of passengers, bags, Cab Type and then press “Apply”

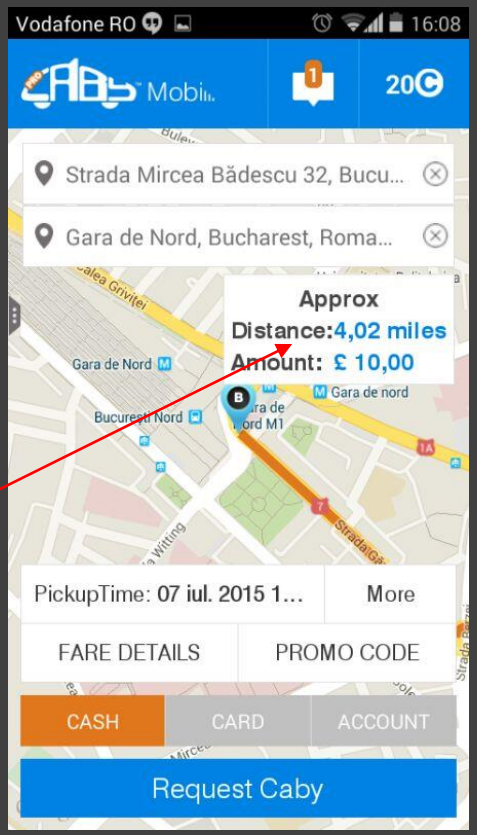
Click on “More”

Request Caby

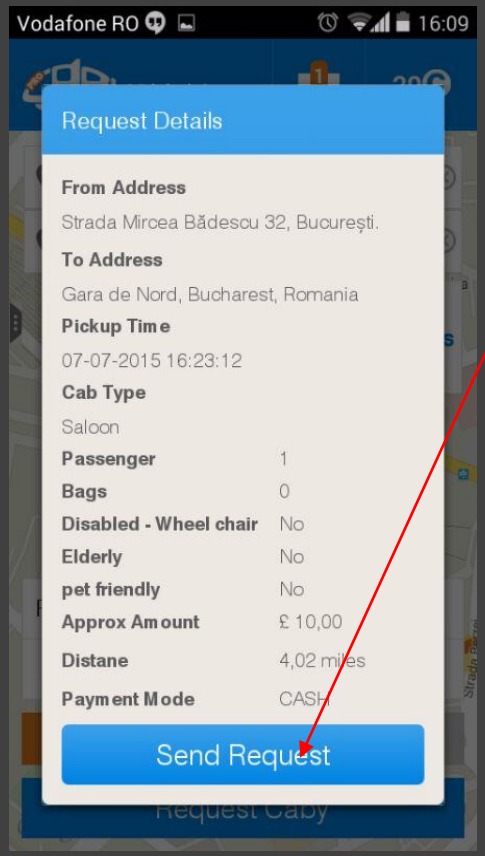


Set your destination and press "Request Caby"

Summarize Distance and Amount

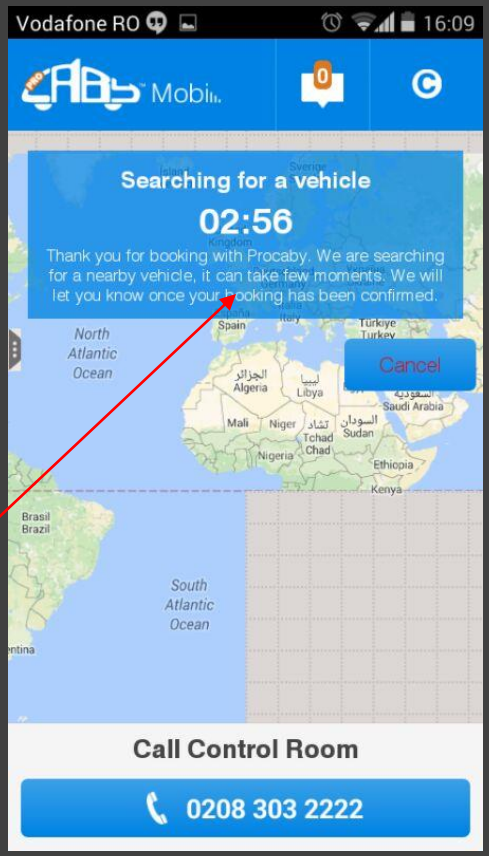


Searching for a vehicle

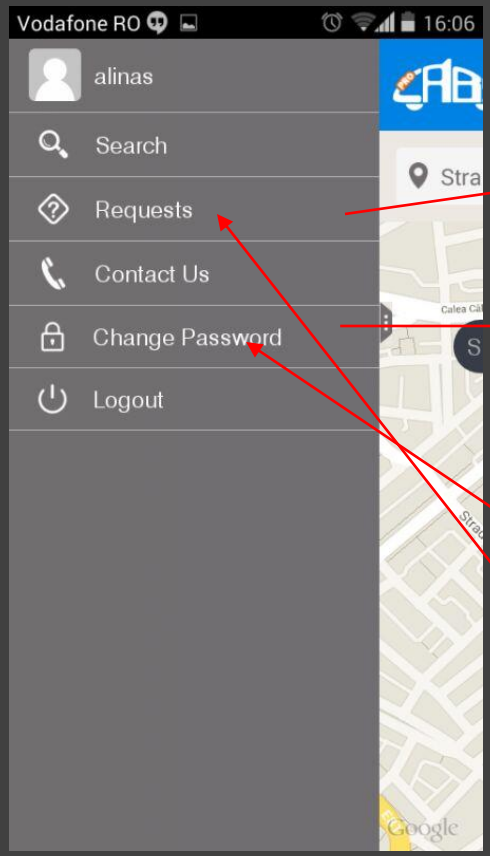


Send Request

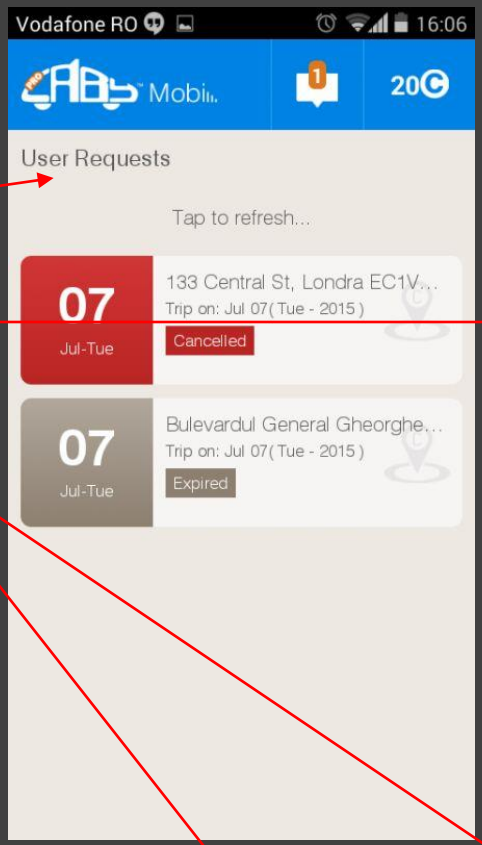
Wait for an available cabbie


Vodafone RO
16:09
Mobile
Searching for a vehicle
02:56
Thank you for booking with Procaby. We are searching for a nearby vehicle, it can take few moments. We will let you know once your booking has been confirmed.
Cancel
Call Control Room
0208 303 2222

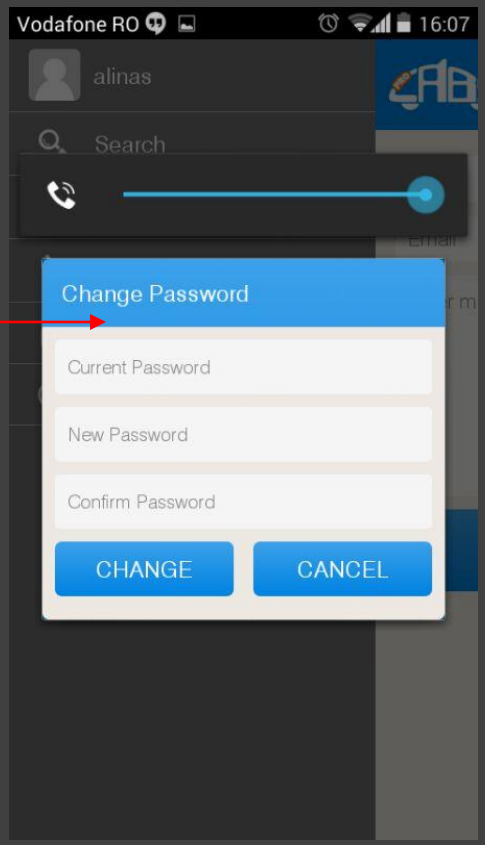
User Menu



Main menu

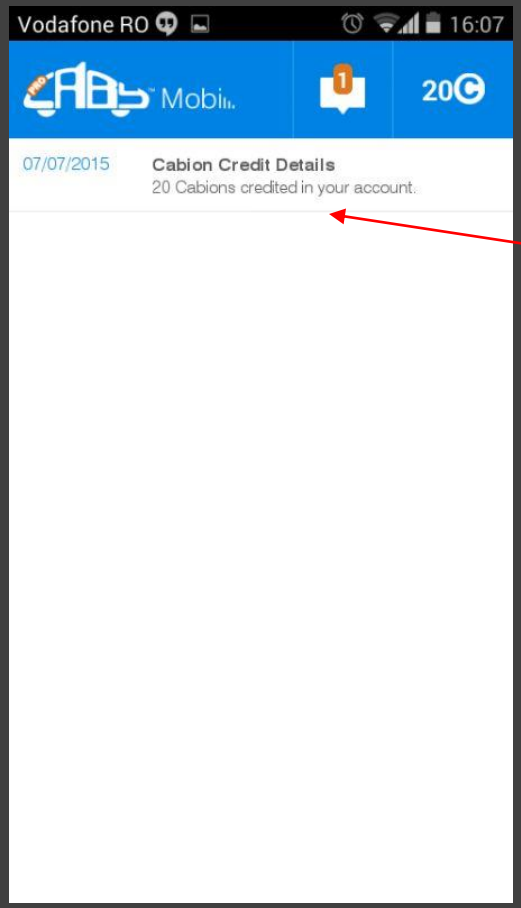


You can see all your requests



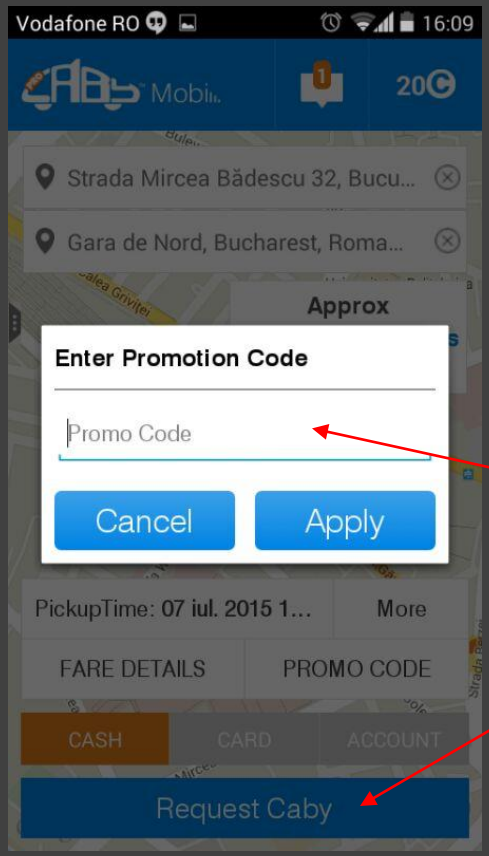
Option to change the user password

Loyalty Credit



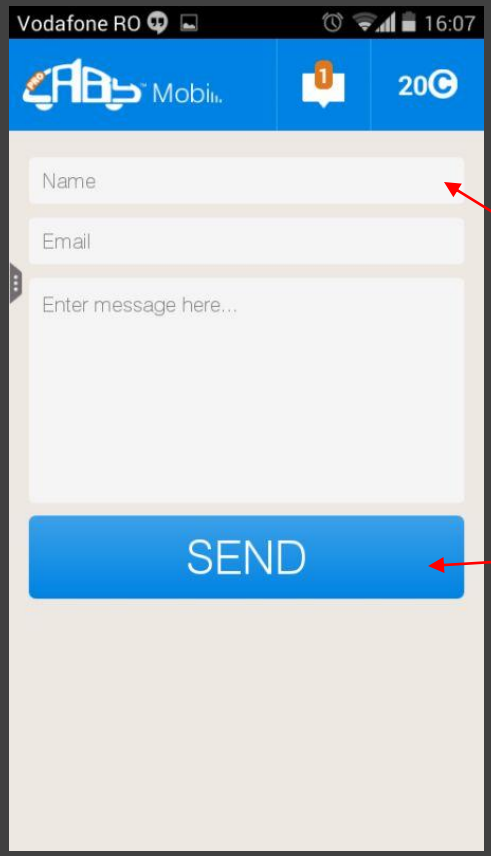
For each GBP10 spent with ProCaby the client will receive 1 Cabion

Promotion code



Procaby has many campaigns with Promotion codes. If you sign up to the newsletter you can receive an unique code that can be used to pay a part of your fare. Just enter the **promotion code** before **request a caby**.

Send a message



Client has the option to contact the control room by sending a message directly from the APP.
Complete your details – Name and e-mail address, write your message and press “Send”.
One of the control room operators will contact you shortly.

And that's it!

Thank you for choosing ProCaby services!

Questions? Contact our support team 020 8964 35 35